

# **Vendor Performance Management Program**

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This Information Bulletin has been prepared to provide our Industry Partners with the most current Vendor Performance Management (VPM) Program status updates. By working closely with Vendors, we ensure the success of our program.

### Vendor Performance Management Program Status Updates - January 2020 thru July 2024

Program data has been maintained and tracked since program implementation January 2020.



Consultants - Average Overall Vendor Performance Rating (OVPR) 3.12		
66% Exceed Expectations w/ OVPR above 3 (Avg. OVPR 3.20)	26% Met Expectations (OVPR is 3)	8% Under Expectation w/ OVPR below 3 (Avg. OVPR 2.83)
Contractors - Average OVPR 3.14		
59% Exceed Expectations w/ OVPR above 3 (Avg. OVPR 3.29)	31% Met Expectations (OVPR is 3)	10% Under Expectation w/ OVPR below 3 (Avg. OVPR 2.67)

## What Contracts Are Subject to the VPM Program?

While the majority of Alberta Infrastructure contracts are subject to VPM, it's not included in all contracts. Let's take a look at what criteria determines whether a contract includes VPM or not.

#### \$100,000 Rule

During the procurement planning stage of a project, **contracts with a pre-estimated contract value of \$100,000 or more are automatically subject to VPM**. This rule does not apply to contracts that are P3 Contract (except certain related design, engineering, and consulting services), Service Contracts related to building maintenance and management, or Total Property Management Contracts, which are automatically not subject to VPM regardless of pre-estimated contract value.

#### Opt-in/Opt-out

However, there are instances where a contract may be opted-in or opted-out of the VPM program, despite the pre-estimated value.

- Prior to the procurement process, Alberta Infrastructure may decide to opt-in or out of the VPM program, depending on risk.
- A Vendor may request to have a contract included in the VPM, if the contract has been executed but no work has started.
  - This is subject to approval by Alberta Infrastructure

For your reference, here is a link to the VPM Program Document which outlines our program. If you have any questions, please contact the CEA on file or you can reach the VPM team at INFRAS.VendorPerformance@gov.ab.ca.



